

Tierney, Eileen

From: Tierney, Eileen
Sent: 20 October 2023 15:40
To: Tierney, Eileen
Subject: [OFFICIAL (SENSITIVE)] REPRESENTATION - License Variation at The Bank House, Hathersage.

From: Andree Deane
Sent: 19 October 2023 09:33
To: Licensing Inbox <LicensingInbox@derbyshiredales.gov.uk>
Subject: License Variation at The Bank House, Hathersage.

Warning External

Sir Kevin and Lady Barron,

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

To licensing at Derbyshire Dales,

We support the license variation at Bank House, Hathersage. As residents, we have never had any problem when they have had previous outdoor events. We have already made representations to the parish council when they organised a public meeting to discuss this and had their assurance that our comments in support would be passed on.

Yours sincerely,

Andree Deane-Barron (Lady Barron).

Tierney, Eileen

From: Tierney, Eileen
Sent: 20 October 2023 16:01
To: Tierney, Eileen
Subject: Bank House Hathersage license

To: Licensing Inbox <LicensingInbox@derbyshiredales.gov.uk>
Subject: Bank House Hathersage license

Warning External

As one of the nearest residential neighbours of Bank House, we fully support the variation of the alcohol licence. They already have occasional outdoor bars and and we have never had any problem with noise or nuisance.

Trevor and Christine Bell
[REDACTED]

Tierney, Eileen

From: Tierney, Eileen
Sent: 20 October 2023 15:51
To: Tierney, Eileen
Subject: [OFFICIAL (SENSITIVE)] Representation - application for variation to premises licence

Sent: 19 October 2023 15:03

To: Licensing Inbox <LicensingInbox@derbyshiredales.gov.uk>

Subject: Bank House Hathersage Application for full variation to Premises License

Warning External

I wish to object to the application made by Lawrence Key for a license to have a pop up bar in the outside drinking area of Bank House Hathersage.

My objection is for the following reasons:

1. The same objection as applied to their previous application to serve alcohol outside.
2. The outside drinking area has expanded beyond the original plans.
3. The continuing issue of playing unnecessary recorded music outside, often for up to 12 hours a day.
4. Occasional live music outside, the volume of which is completely unacceptable.
5. Loud noise from both customers and then staff clearing up at times until 0100am. Several complaints to Environmental Health have been made with no result or action taken. Recent example of this, Bank House fifth birthday celebration.
6. Complete reluctance to negotiate or compromise on music/noise levels. This includes being subjected to hearing offensive words in customer communications.
7. Storage of alcohol (particularly beer kegs) in private property behind Bank House. This property is owned by the parents of Mr. Sam Bell, owner of Bank House.
8. Erection of wooden hut and surrounding structures which never received planning permission from PDNPA.
9. Erection of Apres Ski bar teepee (already advertised on Bank House Facebook) without consultation with PDNPA. This structure was first used last year and after numerous complaints from local residents and investigation was told to be removed by PDNPA.
10. The increased size of the outside drinking area has changed the nature of the village and was not part of original high class restaurant application. This has meant that staff now park all day in the parking spaces on the Main Road, which are designated 30 minute parking only.
11. Bank House continues to show no regard for planning rules or local residents.

I hope this matter is given serious consideration and I believe an evening visit to Hathersage is the only way to truly appreciate the devastating impact this business is having on surrounding residents.

Yours sincerely

Anne Gallagher



Tierney, Eileen

From: Tierney, Eileen
Sent: 23 October 2023 15:38
To: Tierney, Eileen
Subject: [OFFICIAL (SENSITIVE)] Representation to application for variation to premises licence - Bank House Hathersage

Sent: 17 October 2023 10:16
To: Tierney, Eileen <eileen.tierney@derbyshiredales.gov.uk>
Subject: Re: Bankhouse licensing variation application
Importance: High

Warning External

Hi Eileen.

Thanks for your response and for the information supplied. Having attended the Hathersage Parish Council meeting's very informative session where Lawrence Key from Bank House outlined why they wanted to apply for the variation. I would like to submit an updated representation in support of the licensing variation application for the following reasons:

As a neighbour just over the back of Bank House it sounds like it will only make the business stronger and indeed safer for customers. If they have the ability to serve alcohol outside it will save outdoor seated customers having to make unnecessary trips in to the bar and the same can be said for waiting on staff having to do the same bringing drinks out from the bar. Surely that would mean that there is less chance of people dropping trays full of drinks or pint pots that they are carrying to their tables. As a regular customer of Bank House I see first hand how this can happen, especially during the Summer months when it is ample weather to be seated outside. I also think that not having to carry drinks out through the door and down the steps next to a busy main road is also a positive if that can all be contained within the terrace area through serving directly from there, I would think this poses less risk of any accidents too.

When I visit with my 7 year old daughter, she loves the staff here, it means we can sit outside without having to go inside to get a drink. I am always worried when she carries her drink down the steps that she's going to drop it or fall with it and as I am also carrying something and holding her hand it means I can't carry it for her. She's always wanting to hold a hand when we walk anywhere. It also means I don't have to potentially leave her sat at a table outside while visiting inside the venue either to get us a drink because there would be a manned bar outside to service that requirement.

Knowing what Bank House tries to achieve in it's business ethos they won't be looking to serve outside in an effort to generate a larger volume of people on the terrace and in fact I don't think that this variation would even create that scenario. There are a set number of tables which the business will want people to be seated at, it's not the largest space either so I don't envisage it creating a larger capacity of people able to consume alcohol there, if anything it will help to keep that down since there will be a more efficient waiting on service outside for serving drinks.

From the information we were given by Lawrence at the meeting he said that there would be a permanent member of staff manning the bar when it was to be operational. To my mind this means therefore that there is no chance that the bar could be abused by members of the public etc. Surely having someone outside manning the bar would also mean that there is a dedicated member of staff who can keep an eye on any possible nuisance or noise levels to then be able to deal with them quickly and effectively if they become an issue. In fairness I have always taken the opinion that the outside area is next to a very noisy road which has a constant stream of trucks and cars any way, it's not the quietest foundation for noise already. But having someone there to monitor anything caused by Bank House customers and to be able to prevent it would be a positive in support of the application to my mind.

I would also imagine that it is better operationally for both Bank House and also the Council. Although I understand that the fee paid for the TENS license covers the costs of the Council work, it would surely make the Council more efficient in not having to constantly deal with TENS applications throughout the year. Leaving them able to concentrate resources onto other applications or areas of responsibility with regards licensing. It would also mean that Bank House don't have to spend time putting in tedious applications and would allow their focus, especially as a small business, to be funnelled into other areas of their business to ensure it is a continued success. It's my belief that any local business needs support and especially those in the hospitality sector in villages like ours. All too often we see these businesses falling by the wayside and with them starts to go the community

aspect of these villages in my opinion, without strong business providing spaces for people to socialise. You don't have to look too far a field to neighbouring villages where this can be seen as evidence.

I wanted to let you know I fully support the application therefore and I hope that my points above illustrate the reasons why.

Finally, I wanted to ask where the meeting would be taking place on 8th November as that will impact on my ability to attend if required to do so, although I believe that this email should suffice as my requirement to attend in order to show support of the application.

Many thanks
Tom Hodgson

